



Quality, Environmental, Health and Safety Policy

ITRA is committed to providing secure, compliant, and environmentally responsible solutions for the management and disposition of end-of-life electronic assets. We conduct our business with an unwavering commitment to quality, environmental stewardship, the health and safety of our employees and stakeholders, and the protection of client data and assets. Through a culture of stewardship, responsibility, and security, we are committed to complying with all applicable legal, regulatory, and customer requirements while continually improving the effectiveness of our Quality, Environmental, Health & Safety (QEHS) Management System.

- ITRA is committed to continual improvement and customer satisfaction.
- ITRA is committed to the prevention of pollution and prevention of injury and ill health.
- ITRA is committed to comply with applicable legal and other stakeholder requirements relative to the quality, environmental and health and safety aspects of our business.
- ITRA is committed to providing a framework for setting and reviewing quality, environmental, health and safety goals.
 - ITRA is committed to manage used and end of life electronic equipment based on a reuse, refurbishment, recovery, disposal hierarchy including onsite and downstream materials management throughout the recycling chain.
 - ITRA is committed to manage Focus Materials throughout the recycling chain to final disposition with due diligence to protect our environment.
 - ITRA is committed to continuous improvement achieved through monitoring of goals and rigorous evaluation of our management system.
 - ITRA is committed to communicating and reinforcing this policy throughout our company, to all persons working for or on behalf of the organization as well as, to our customers, our suppliers and to the public.

Rachel Thomas, President

Date